

# **HOSPITALITY & TOURISM**

Hotels, restaurants and conventions centers. Do you wonder how these places operate? Who manages and coordinates events, employees, resources and finances? If these questions grab your interest, explore these pathways focused on hospitality and tourism.

# RESTARUANTS & FOOD/BEVERAGE SERVICES PATHWAY

People with careers in this pathway perform a variety of tasks to operate and oversee restaurants and food services. From preparing foods to managing finances, these specialists work to provide a quality customer experience.

**EXPLORATORY TASK:** Your class is planning a dinner to honor 15 local veterans. Your team is charged with creating the menu. You have a \$200 budget to by food for the veterans and your classmates. Consider these as you plan:

- Where and when the event will be held
- Type of meal, e.g., buffet, meal served at a table, hot/cold
- Source of food, e.g., catered, potluck, take-out

**EXTENSION:** Your team has been asked to manage the event. You have a budget of \$200. Create a plan for the event that includes:

- Agenda, including speakers, performers, etc.
- Seating layout
- Decorations
- Invitations

## **LODGING PATHWAY**

Specialists in this pathway perform tasks related to the operation of lodging facilities and the care of guests who use them. This may be through direct interaction with the guests or by providing services necessary for the operation of the facility.

**EXPLORATORY TASK:** Your grandparents want to open a bed and breakfast from their 6-bedroom home. They have asked you to help determine the possibility of their success. Investigate the following to create a research summary that includes:

- Potential guests, tourists, business travelers, families
- Local attractions, e.g., shopping, colleges, parks, festivals, business
- Services you might provide for your guests, e.g., meals, laundry
- A comparison of local hotel or bed and breakfast rates/services

**EXTENSION:** Create an advertising brochure for the local chamber of commerce to highlight the new bed and breakfast. Include special services, local activities or other points of interest.



#### What Is a Career Cluster?

Career Clusters are a way to organize career options. There are **16 Career Clusters** in the National Career Cluster Framework. They are further divided into specific pathways that can lead you to a successful future.

## What Are Career Pathways?

Each of the 16 Career Clusters are divided into approximately 80 Career Pathways. The pathways are further divided into specific careers that share similar skills.

A Career Pathway offers a range of entry options, from entrylevel positions that require a high school diploma or industry certificate to those that require a professional degree.

# **TRAVEL & TOURISM PATHWAY**

Travel and tourism consultants provide a range of services to promote and support a traveler's experience. These may include developing a heritage center for visitors, creating guidebooks, overseeing a huge urban convention center or planning trips and events.

**EXPLORATORY TASK:** Local businesses prosper from visitors. What can you do to encourage tourism? Create a travel brochure to place at the local visitors' center or chamber of commerce. Consider these for our brochure:

- Brief overview and/or history of the area
- Simple map with locations of major attractions
- Areas of interests, e.g., historic sites, parks, lakes, etc.
- Local commerce, e.g., hotels, shops, restaurants, services, etc.

**EXTENSION:** Choose one of the local attractions. Create a short video advertisement to generate interest in the site. Work with an adult to share with your local chamber of commerce.

# **RECREATION, AMUSEMENTS & ATTRACTIONS PATHWAY**

Employees in this pathway deliver a range of services across a variety of settings such as recreation centers, historic or cultural centers, museums and theme parks. Many provide direct services to customers, while others manage events and facilities.

**EXPLORATORY TASK:** A local hotel would like to create a playroom for children (ages 3-8) for their guests. The dimensions of the playroom are 30' x 30' and you have a budget of \$2,500 for furnishings and supplies. Develop a planning proposal that includes:

- Layout, including arrangement of furnishings
- List of activities, including equipment and supplies
- Financial report of the cost of equipment, supplies and furnishings

**EXTENSION:** How do you ensure the safety of the children? How would you communicate this to those using the playroom? Research *preschool safety guidelines*. Create a safety brochure to be shared with children and parents.

## **MORE TO EXPLORE**

- Proper food handling is critical to public safety. As a restaurant manager, it is your responsibility to ensure employees follow these guidelines.
  Create a food safety guide to share with new employees.
- You work as a personal trainer at the local recreation center. Create a *fitness plan or routine* for a client.
- Your local historical center is planning a *living history* night and is seeking volunteers to portray individuals important to the history of your town.
   Research an important local individual. Create a *historical monologue* to share their story.

# How Can I use Career Pathways?

Career Pathways are planning tools to help you prepare for your future career goal. They provide a map of required courses at both the high school and college level.

A pathway also lists opportunities to earn college credit, industry certificates or gain real-world experience while in high school.

# What Is an Industry Certificate?

Industry certifications are credentials recognized by business and industry that demonstrate mastery of necessary knowledge and/or skills.

#### Discover More

Choose a career in one of the pathways to discover:

- Demand for this career
- Location of jobs
- Starting wage
- Education requirements
- High school pathway
  - Classes
  - o Dual/articulated credit
  - Industry certificates
  - Work-based learning
- Related careers